

# \$50 Rebate for LipiFlow® Treatment Marketing Survey

Please include the following with your rebate submission:

- Completed LipiFlow Treatment Marketing Survey
- Original payment receipt for a bilateral (both eyes) LipiFlow treatment from your eye care professional

Mail these items to:

**LipiFlow \$50 Rebate Program**  
**Dept. 11552**  
**PO Box 5017**  
**Stacy, MN 55078-5017**

For rebate status, call 1-877-546-1851 or go to  
[tearscience.mycheckstatus.com](http://tearscience.mycheckstatus.com)

**Cut the above portion and keep for your own records**

\$50 rebate check. You must have received your bilateral LipiFlow treatment in the United States or Puerto Rico between **April 24, 2017 and June 30, 2017**. LipiFlow treatments received as part of a clinical study do not qualify for rebate. Survey and copy of original purchase receipt must be postmarked to TearScience on or before **July 15, 2017**. Please allow 8 weeks for receipt of rebate check. One rebate per LipiFlow patient. Duplicates will not be accepted.

Name: \_\_\_\_\_  
First MI Last

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Date of LipiFlow treatment: \_\_\_\_ / \_\_\_\_ / 2017

Name of eye care practice where bilateral LipiFlow treatment was performed: \_\_\_\_\_

**I have read and comply with all the requirements of this offer.**

**Signature:** \_\_\_\_\_

**Please complete the information below:**

1. Indicate Gender: (Circle one) Female Male

2. Indicate Age Group: \_\_\_ Under 30 \_\_\_ 31-45 \_\_\_ 46-55 \_\_\_ 56-65 \_\_\_ 66 and older

3. How long have you suffered from dry eye? \_\_\_ Less than 12 months \_\_\_ 12-23 months \_\_\_ 24-35 months \_\_\_ More than 36 months

4. How many doctors and practitioners have you seen for your dry eye over the years? \_\_\_ 1 \_\_\_ 2 \_\_\_ 3 \_\_\_ 4 \_\_\_ 5 \_\_\_ More than 5

5. Does dry eye hinder you from enjoying leisure time and hobbies? (Circle one) YES NO

6. In what ways was your doctor (or assistant) helpful in your decision on whether or not the LipiFlow treatment was right for you? (Check all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> Discussed types of dry eye                       | <input type="checkbox"/> Expressed positive attitude toward LipiFlow                 |
| <input type="checkbox"/> Told me what to expect after treatment           | <input type="checkbox"/> Described how to manage my eye comfort after LipiFlow       |
| <input type="checkbox"/> Encouraged me that LipiFlow was the right option | <input type="checkbox"/> Understood & addressed my concerns                          |
| <input type="checkbox"/> Discussed follow up visit requirements           | <input type="checkbox"/> Told me length of time expected between LipiFlow treatments |

7. Had you heard of MGD before your eye care provider explained it to you? (Circle one) YES NO

8. Had you heard of LipiFlow treatment for MGD before your eye care provider explained it to you? (Circle one) YES NO

9. Have you ever used prescription eyedrops for your Dry Eye? (Circle one) YES NO

10. Have you ever or are you currently using prescription eyedrops for your Dry Eye? (Circle one) YES NO

11. If yes to Q9 or Q10, what was/is your monthly out of pocket expense associated with prescription eyedrops? \_\_\_\_\_

12. Indicate your level of satisfaction with the LipiFlow treatment so far? (Check one)

- Very Satisfied  Somewhat Satisfied  Slightly Satisfied  Not Satisfied

13. Would you recommend LipiFlow a friend? (Circle one) YES NO

14. Other comments or questions: \_\_\_\_\_

Check if you would like to receive dry eye educational information from TearScience, makers of LipiFlow.

## Important Information for \$50 Rebate for Bilateral LipiFlow Treatment

Please note that the LipiFlow procedure is not covered by Medicare or Medicaid or any other government health program and is normally not covered by private insurance. The \$50 Rebate for LipiFlow Treatment Marketing Survey is not available to patients who are residents of Massachusetts. In the rare event that LipiFlow is reimbursed by a private insurer, you are responsible for reporting delivery of a rebate to that private insurer that pays for, or reimburses you or your provider for, any part of the LipiFlow treatment.

### **Privacy:**

Your contact information may be used by TearScience; shared with other third parties; or governmental agencies for market research purposes. Your contact information will be protected by TearScience's privacy policy. It will not, however, have the protections of the federal privacy regulations.

### **LipiFlow Indication for Use:**

The LipiFlow system is intended for the application of localized heat and pressure therapy in adult patients with chronic cystic conditions of the eyelids, including Meibomian Gland Dysfunction (MGD), also known as evaporative dry eye or lipid deficiency dry eye.

### **Important Safety Information:**

Do not use LipiFlow if you have any of the conditions listed on our important safety information web page. Use of LipiFlow with these conditions may cause injury. Safety and effectiveness of LipiFlow has not been studied in patients with these conditions. Please refer to our safety information for potential adverse effects.

For important safety information, visit <http://dryeyeandmgd.com/product-safety-info/>.

### **Medical Advice:**

No information contained on this form or on TearScience's Web site is provided with the intention to give medical advice or instructions on accurate use of our products. Visitors should always consult a healthcare professional.

To learn more about LipiFlow, visit <http://dryeyeandmgd.com/treatment-options/>.

### **Marketing Rebate:**

This rebate program is for the collection of marketing data for LipiFlow patients. It is not a rebate for your LipiFlow treatment. To obtain the rebate, you will need to provide your personal information and fill out the rebate form in its entirety.

This information is intended for residents of the United States and Puerto Rico. ® and ™ marks owned by TearScience.